PRIME XBT

Rewards Center
Terms and Conditions

Version 10.0

This document is not intended for residents of the European Economic Area or the United Kingdom. Certain products, services, or promotions may be restricted or unavailable in specific jurisdictions.

PrimeXBT Rewards Center Terms and Conditions

1. Introduction

1.1. These Rewards Center Terms and Conditions (hereinafter referred to as the **"Rewards Center Terms"**) shall apply to and govern participation in the PrimeXBT Rewards Center (hereinafter referred to as the **"Rewards Center"**) offered to clients (the **"Client(s)", "you", "your"**) of PrimeXBT Trading Services Ltd, a company incorporated and existing under the laws of Saint Lucia, with Registration No. 2024-00343, having its registered office address at Top Floor, Rodney Court Building, Rodney Bay, Gros Islet, Saint Lucia (hereinafter referred to as **"PrimeXBT", the "Company", "we", "us", "our"**, as appropriate).

1.2. By participating in the Rewards Center, you fully and unequivocally accept these Reward Terms, the General Terms & Conditions of the Company (hereinafter referred to as the **"Company Agreement"**), and all relevant Policies (collectively referred to herein as the **"Terms"**). The latest versions of these documents are available at all times under the Legal Documents section on the PrimeXBT Website (https://primexbt.com/) (hereinafter referred to as the **"Website"**), as amended from time to time.

1.3. The Rewards Center Terms serve as a supplement to the Company's Agreement. Any and all terms and conditions included herein are effective and are to be read in conjunction with the Company Agreement and any other Policies available on the Website. In the event of any discrepancy between the Reward Terms and the Company Agreement, the terms of the Company Agreement shall prevail.

1.4. The Rewards Center Terms and all PrimeXBT products and services are not available to any person who resides in a restricted jurisdiction or to a US Reportable person as defined in the Company Agreement.

1.5. The Client acknowledges and agrees that the availability of certain products, platforms, bonuses, competitions, contests, promotions, campaigns and services may be restricted or unavailable in certain jurisdictions, subject to the Company's sole discretion.

Risk Warning: Leveraged trading in foreign currency contracts or other off-exchange products on margin carries a high level of risk and may not be suitable for everyone. We advise you to carefully consider whether trading is appropriate for you in light of your personal circumstances. You may lose more than you invest. Information on this document is general in nature. We recommend that you seek independent financial advice and ensure you fully understand the risks involved before trading. Trading through an online platform carries additional risks. Refer to our website's legal section.

2. Eligibility

2.1. Clients must meet all requirements outlined herein to be eligible to access the Rewards Center.

2.2. Access to the Rewards Center shall not be available where prohibited by law.

2.3. Clients must be natural persons with full legal capacity and over eighteen (18) years of age.

2.4. PrimeXBT reserves the right to, among other things, prohibit the use of its products and services and/or withhold, amend or cancel the benefits or rewards, if there is reasonable evidence of any violation of these Rewards Center Terms or the applicable Client Terms.

3. Requirements and Limitations

3.1. For access to the Rewards Center, clients are required to register a trading account with PrimeXBT.

3.2. During registration, Clients undertake to provide true, accurate, and complete personal information, including a correct email address. Providing false, misleading, or incomplete information will result in forfeiture of any rewards earned and potential trading account suspension.

3.3. Only one (1) Client Account per Client is permitted.

3.4. Detailed information about each task can be found on the Rewards Center page (https://primexbt.com/my/rewards/task).

3.5. There are no limitations on the number of tasks a Client may complete within the Rewards Center. Clients may engage in any available tasks, provided that the requirements for each task are met.

3.6. It is hereby noted that, upon the submission of a withdrawal request by the Client, any reward or bonus credited to the client's trading account shall be automatically revoked and removed from said account.

3.7. Where the Client's equity consists solely of rewards (meaning the Client's trades are executed using only rewards), trades executed under such circumstances will not be included in the calculation of the Client's trading activity or other performance-related metrics.

4. Trading Terms

4.1. Upon their access to the Rewards Center, Clients can view and complete tasks as defined by PrimeXBT. Tasks may include, but are not limited to, depositing funds, trading, referring friends, engaging on social media, or other activities.

4.2. The specific requirements for each task will be defined by PrimeXBT and communicated to Clients via the Rewards Center page and/or the Trading Platform.

4.3. Clients must adhere to the specific instructions and/or conditions for each task to be eligible for the associated rewards.

4.4. Any misuse or manipulation of tasks, including but not limited to fraudulent activities or breach of the Rewards Center Terms, may result in disqualification and forfeiture of rewards.

5. Reward

5.1. Clients who successfully complete tasks as per the defined criteria will be awarded rewards (hereinafter referred to as the "Reward").

5.2. If a Client transfers the reward amount from the Rewards Center to their trading account, the Reward will remain available for use for a period of 365 days.

5.3. The Reward is non-withdrawable and must be used exclusively for trading on PrimeXBT unless otherwise specified. Any profits accumulated from trading with the Reward can be withdrawn, subject to the Company's Terms & Conditions.

5.4. The Reward is not transferable to other accounts or exchangeable for cash unless expressly stated by PrimeXBT.

6. Reward Criteria

6.1. Upon completion of a task, PrimeXBT will verify that all criteria have been met.

6.2. Rewards shall be claimed by Clients who have successfully met all the conditions of the task, as defined by PrimeXBT.

7. Reward Notification

7.1. Clients who have successfully completed a task will be notified via the email address associated with their PrimeXBT account and/or a push notification to the Trading Platform.

7.2. Rewards will be credited to the Client's trading account and made available for claiming.

8. Cashback-Specific Terms

8.1. Scope and Applicability

8.1.1. Without prejudice to any of the terms and conditions outlined in these Rewards Center Terms, the following provisions shall exclusively govern and apply to Cashbacks within the Rewards Center.

8.2. Product Eligibility

8.2.1. Cashback applies exclusively to trading fees and spread costs incurred from Crypto perpetuals trading, CFD trading, and MT5 trading (excluding demo accounts).

8.3. Cashback Calculation

8.3.1. The cashback amount a Client is eligible to receive may be up to 10% of the total trading fees and spread costs incurred from the aforementioned trading activities. Further information regarding the applicable cashback conditions per account type is available here.

8.3.2. The cashback amount is subject to a cap equal to the available rewards balance in the client's Rewards Center at the time of redemption.

8.4. Cashback Crediting and Redemption

8.4.1. Cashback will be credited to the Client's selected wallet (USDT or USD).

8.4.2. Once Rewards are redeemed as cashback, they will be credited to the Client's USDT or USD wallet and not into their trading accounts.

8.5. Withdrawal of Cashback

8.5.1. Clients may withdraw cashback funds from either their USDT wallet or USD wallet without restrictions.

9. VIP Tier Upgrade

9.1. Subject to availability and eligibility as per the Company's legal documentation and relevant policies and terms available in its official website, Clients may redeem Rewards to upgrade to a selected VIP tier for a period of thirty (30) days. The number of Rewards required, the applicable benefits and any conditions will be displayed in the Rewards Center before redemption. Upon confirmation, the required Rewards will be deducted from the Client's Rewards balance and will be non-refundable, unless otherwise determined by the Company. To retain the selected VIP tier after the thirty (30)-day period, the Client must meet any applicable requirements for that tier.

9.2. The Company reserves the right, at its discretion, to determine eligibility, the available VIP tiers, the Rewards required, the applicable benefits and any related conditions, and to amend, suspend or withdraw the VIP tier upgrade option.

9.3. The Company may refuse or reverse a redemption, revoke a VIP tier upgrade, or withhold or cancel any associated benefits at its sole discretion.

10. Legal Information

10.1. PrimeXBT reserves the right to modify, suspend, or terminate the Rewards Center, any Task Period, and/or the Rewards Center Terms at any time for any reason without prior notice.

10.2. PrimeXBT reserves the right to disqualify any Client who violates these terms and conditions or engages in any fraudulent or deceptive activity related to the Rewards Center.

10.3. PrimeXBT's decisions regarding any aspect of the Rewards Center, including but not limited to eligibility and reward distribution, are final and binding on all Clients.

10.4. PrimeXBT shall not be liable for any claims, costs, expenses, losses, damages, tax liability, or any other harm suffered by any Client as a result of engaging with the Rewards Center. This includes, but is not limited to, any trading losses or loss of profit incurred during access and use of the Rewards Center, usage of trading credit, or any error, technical malfunction, or breakdown in the Website, Trading Platform, or any related computer system, mobile application, downloadable software, or equipment, including that of the Client.

10.5. By accessing and using the Rewards Center, Clients agree to release and hold harmless PrimeXBT, its affiliates, and their respective directors, officers, employees, and agents from any and all liability, loss, or damage incurred with respect to the awarding, receipt, possession, and/or use or misuse of the Reward.

10.6. If PrimeXBT identifies that a Client is not eligible to participate in the Rewards Center and receive the Reward, PrimeXBT may at its discretion invalidate any entries or reverse and withdraw any rewards awarded. No Client shall be entitled to any payment or compensation from PrimeXBT should any Reward or corresponding profit be forfeited, canceled, or reclaimed.

10.7. The decision of PrimeXBT on all matters relating to the Rewards Center and the Reward shall be final and binding on all Clients. PrimeXBT reserves the absolute right to cancel, amend, revoke, or withdraw the Rewards Center and/or any awarded Reward(s) and/or profits accumulated from such Reward(s) at any time and without the obligation to provide any reasons or explanations.

10.8. PrimeXBT reserves the right, at its sole discretion, to restrict access on the Trading Platform and/or remove any Rewards from the Client's trading account. Additionally, PrimeXBT reserves the right at its absolute discretion not to award, cancel, or withhold any Reward.

10.9. By participating in the Rewards Center and submitting their details and information, participants hereby grant PrimeXBT explicit consent to use, store, and share such information for marketing and promotional purposes of PrimeXBT, its affiliates, partners, and/or sponsors. This may include, but is not limited to, the dissemination of marketing materials, promotional offers, and other communications related to PrimeXBT's services and products. For more information, please visit PrimeXBT's Privacy Policy included on its official website (https://primexbt.com/legal-terms).

10.10. Any dispute not covered by the relevant Rewards Center Terms will be resolved by PrimeXBT in a manner it deems to be the fairest to all concerned, and that decision shall be final and binding on all parties.

10.11. If any term of the Rewards Center Terms is found to be illegal, invalid, or unenforceable under any applicable law, such term shall be severable from the remaining terms, and the remainder of the Rewards Center Terms shall remain valid and binding as if the severed term had never been included.

10.12. If these Rewards Center Terms are translated into a language other than English, then the English version of the Rewards Center Terms shall prevail wherever any inconsistency arises.

11. Jurisdiction and Dispute Resolution

11.1. This clause applies only to clients who, during the registration and onboarding process, established a dual legal relationship with more than one entity.

11.2. Clients acknowledge and agree that, where a dual legal relationship has been established, the products and services are separated by entity and the applicable governing law and jurisdiction shall be determined by reference to the relevant entity providing the specific product or service, as set out during onboarding/ registration.